

NEW GUIDE FOR TELEPHONE INTERPRETING

Incl. CONFERENCE CALLS

For quick access follow these simple steps:

1 Dial **0333 344 9473**

2 Enter your access code: **88 900 001** followed by the # key

3 Enter the language code from the list below, followed by the # key:

Albanian	702	Hindi	994	Nepali	741	Tagalog	762
Amharic	91	Hungarian	724	Oromo	796	Tamil	729
Arabic	92	Italian	995	Pashto	98	Tetun	551
Bahasa Indonesia	727	Japanese	96	Polish	5	Thai	992
Bengali	706	Kirundi	70	Portuguese	996	Tigrinya	773
Bulgarian	707	Korean	3	Punjabi	749	Turkish	764
Cantonese	93	Kurdish (Kurmanji)	520	Romanian	750	Twi	709
Czech	710	Kurdish (Sorani)	730	Russian	997	Ukrainian	765
Farsi (Afghan)	712	Kurdish(Bahdini)	731	Serbo-Croat	752	Urdu	999
Farsi (Persian)	94	Language Identifier	700	Sinhala	754	Vietnamese	2
French	95	Latvian	733	Slovak	755	Yoruba	794
Georgian	784	Lingala	734	Somali	757	Zulu	770
German	4	Lithuanian	735	Spanish	1	More Languages	700
Greek	993	Mandarin	97	Sudanese	542	Unknown	0
Gujarati	738	Mandinka	739	Swahili	998		
Hebrew	722	Mirpuri	533	Sylheti	526		

To initiate a three way call:

4 To dial the third party, **press the * key then press 1**; enter the number you wish to dial and confirm the number when prompted.

5 If the user does not answer the call you can leave a voicemail or **press the * key then press 3** to redial the same number.

6 To try a different number or release the third party call, **press the * key then press 2**. **Press the * key and then press 1** to start a new 3 way call.

7 **Press the * key then 9** at any point to listen to the instructions again.