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COVID-19 Update No 17

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Referrals for AGPs in Phase 2 and Phase 3

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Dear Colleagues,

Referrals for AGPs in Phase 2 and Phase 3

We have been asked for greater clarity about the referral process for AGPs in Phase 2 and 3 of recovery.

The current guidance from Scottish Government has non-AGP activity in dental practices, during Phase 2 this is to provide urgent care and during Phase 3 this is to provide both urgent and routine care alongside routine check-ups. However, in both phases AGP support for urgent care will continue to be provided through the UDCCs.

If you wish to refer a patient for an AGP please follow the current triage pathway depending on whether the clinical case requires a 24-hour or 7-day outcome as defined by SDCEP¹. In both instances you will be contacted by a triaging dentist who will discuss the need for an AGP with you and if the request for an AGP meets the inclusion criteria will give you more information about the process.

I have attached to this email the Phase 2 and 3 referral pathway algorithm that you have already received and a new document that lays out what procedures we will offer as AGPs in support of urgent care and potential inclusion and exclusion criteria. These procedures are predicated by each AGP being a standalone event with a predictable outcome after one visit. I hope that this new document will help you to understand the support we can offer.

We cannot offer to provide AGPs in support of routine care, they are only available in support of urgent care as defined by the relevant SDCEP guidance

With all my best

Angus Walls

¹ https://www.sdcep.org.uk/published-guidance/management-of-acute-dental-problems-madp/





