ORAL HEALTH SERVICE | NHS Lothian

Dental Triage Algorithm for GDPs
For
Management of Acute Dental Problems During COVID Recovery Phase 2

Your Patient Contacts You with an Acute Dental Complaint
Identify whether they have symptoms suggestive of a COVID-19 infection, are shielding, or are self-isolating because a household family member has such symptoms

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GDP does a **full** Dental Consultation over the phone
(and Books in for Urgent appointment, when necessary, with reference to 'pre-covid' SDCEP 'Management of Acute Dental Problems' Algorithm)

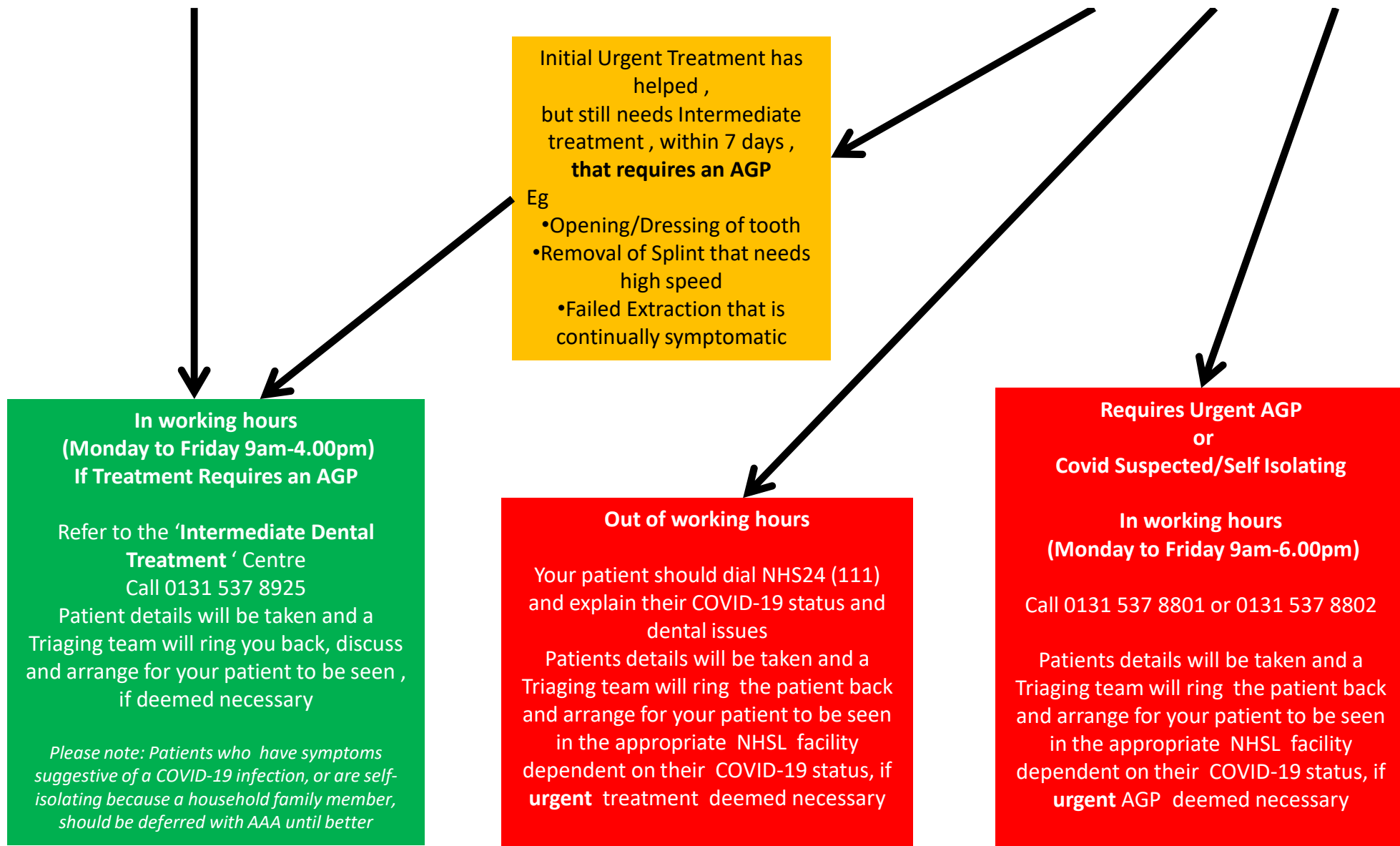**https://www.sdcep.org.uk/wp-content/uploads/2013/03/SDCEP+MADP+Quick+Reference+Guide.pdf**

Book with **GDP** within 7 Days
Non Urgent Care as defined by SDCEP,
To include *in addition* :-

- Fractured Denture or requirement of modification to existing Denture
- Loose/Displaced Crown/Bridge
- Lost filling that is Sensitive
- Lost filling on a root treated tooth
- Fractured tooth that is sensitive, sharp or root treated
- Issue with Orthodontic Appliance

Dental symptoms can be managed with 'Self Care Advice ' & AAA where possible
(unless problems persists or worsens)

Book with **GDP** within 24hrs
Dental signs and symptoms require Urgent Intervention (SDCEP)

- Pain
- Trauma
- Swelling
- Ulceration
- Bleeding
- Altered Sensation or Abnormal Appearance
&
Is not manageable with 'Self Care Advice'/AAA

Initial Urgent Treatment has helped ,
but still needs Intermediate treatment , within 7 days ,
that requires an AGP
Eg
• Opening/Dressing of tooth
• Removal of Splint that needs high speed
• Failed Extraction that is continually symptomatic

In working hours
(Monday to Friday 9am-4.00pm)
If Treatment Requires an AGP

Refer to the 'Intermediate Dental Treatment ' Centre
Call 0131 537 8925
Patient details will be taken and a Triaging team will ring you back, discuss and arrange for your patient to be seen , if deemed necessary

Please note: Patients who have symptoms suggestive of a COVID-19 infection, or are self-isolating because a household family member, should be deferred with AAA until better

Out of working hours

Your patient should dial NHS24 (111) and explain their COVID-19 status and dental issues
Patients details will be taken and a Triaging team will ring the patient back and arrange for your patient to be seen in the appropriate NHSL facility dependent on their COVID-19 status, if **urgent** treatment deemed necessary

Requires Urgent AGP
or
Covid Suspected/Self Isolating

In working hours
(Monday to Friday 9am-6.00pm)

Call 0131 537 8801 or 0131 537 8802

Patients details will be taken and a Triaging team will ring the patient back and arrange for your patient to be seen in the appropriate NHSL facility dependent on their COVID-19 status, if **urgent** AGP deemed necessary

Please Note : The numbers in this algorithm **has not** to be given out to patients.

This is for **Referring Dentist** use only