



## Dental Triage Algorithm for GDPs For Management of Acute Dental Problems During COVID Recovery Phase 1

Your Patient Contacts You with an Acute Dental Complaint  
Identify whether they have symptoms suggestive of a COVID-19 infection, are shielding, or are self-isolating because a household family member has such symptoms

GDP does a **full** Dental Consultation over the phone  
(and signposts with reference to 'pre-covid' SDCEP 'Management of Acute Dental Problems' Algorithm)  
<https://www.sdcep.org.uk/wp-content/uploads/2013/03/SDCEP+MADP+Quick+Reference+Guide.pdf>

Non Urgent Care as defined by SDCEP ,  
To include *in addition* :-

- Fractured Denture or requirement of modification to existing Denture
- Loose/Displaced Crown/Bridge
- Lost filling that is Sensitive
- Lost filling on a root treated tooth
- Fractured tooth that is sensitive, sharp or root treated
- Issue with Orthodontic Appliance

Dental symptoms can be managed with  
'Self Care Advice' & AAA where possible  
(unless problems persists or worsens)

Dental signs and symptoms require  
Urgent Intervention (SDCEP)

- Pain
  - Trauma
  - Swelling
  - Ulceration
  - Bleeding
  - Altered Sensation or Abnormal Appearance
- &
- Is not manageable with 'Self Care Advice'/AAA

**In working hours  
(Monday to Friday 9am-4.00pm)**

Refer to the 'Intermediate Dental Treatment' Centre  
Call 0131 537 8959

Patient details will be taken and a Triaging team will ring you back, discuss and arrange for your patient to be seen , if deemed necessary

*Please note: Patients who have symptoms suggestive of a COVID-19 infection, or are self-isolating because a household family member, will be deferred with AAA until better*

**In working hours  
(Monday to Friday 9am-6.00pm)**

Call 0131 537 8801 or 0131 537 8802

Patients details will be taken and a Triaging team will ring you back, discuss and arrange for your patient to be seen in the appropriate NHSL facility dependent on their COVID-19 status, if **urgent** intervention deemed necessary

**Out of working hours**

Your patient should dial NHS24 (111) and explain their COVID-19 status and dental issues

Patients details will be taken and a Triaging team will ring the patient back and arrange for your patient to be seen in the appropriate NHSL facility dependent on their COVID-19 status, if **urgent** intervention deemed necessary

**Please Note :** The numbers in this algorithm have not to be given out to patients.

This is for Referring Dentist use only