



Dental Triage Algorithm for GDPs
For
Referral to the NHSL urgent care service during the COVID-19 pandemic

Your Patient Contacts You with an Urgent Dental Complaint
Identify whether they have symptoms suggestive of a COVID-19 infection or are self-isolating because a household family member has such symptoms

GDP does a **full** Dental Consultation over the phone and provides advice about analgesia / prescribes antibiotics as required

Dental symptoms can be managed/deferred with advice/analgesia, and/or antibiotics alone

Return to GDP once restrictions on treatment has been lifted

Dental signs and symptoms require Urgent Intervention
*dento-alveolar trauma,
fluctuant worsening swelling despite advice /
treatment with antibiotics,
dental issue not manageable with self care
advice, analgesia and antibiotics alone*

**In working hours
(Monday to Friday 9am-6.00pm)**

Call 0131 537 8801 or 0131 537 8802
Patients details will be taken and a Triaging team will ring the patient back and arrange for your patient to be seen in the appropriate NHSL facility dependent on their COVID-19 status, if urgent intervention deemed necessary to prevent hospital attendance

Out of working hours

Your patient should dial NHS24 (111) and explain their COVID-19 status and dental issues
Patients details will be taken and a Triaging team will ring the patient back and arrange for your patient to be seen in the appropriate NHSL facility dependent on their COVID-19 status, if urgent intervention deemed necessary to prevent hospital attendance

Please Note : The number in this algorithm has not to be given out to patients. This is for **Referring Dentist use only**