**IMPORTANT INFORMATION REGARDING E-REFERRALS TO ORAL SURGERY**

Over the past two years the Oral Health Service has been working to implement e-Triage for Oral Surgery/Oral Medicine patients by way of a dedicated, centralised triage at St John’s Hospital. As of 8 May 2017 all patients referred from practices to Oral Surgery/Oral Medicine throughout Lothian will be triaged by the SJH team.

With the implementation of e-Triage, it has been necessary to make a change to the named location for submitting referrals via SCI Gateway. Unfortunately this change has not been fully communicated to Dental Practices. We would like to take this opportunity to apologise for the inconvenience this has caused and reassure everyone that referrals have been processed as soon as it is received either on paper or via SCI Gateway to an EDI location.

Moving forward the details of the new location for submitting SCI Gateway Oral Surgery/Oral Medicine referrals is undernoted:

|  |
| --- |
| **Specialty move from the Edinburgh Dental Institute to St Johns' Hospital for Oral Medicine and Oral Surgery** |
| The Oral Medicine and Oral Surgery triaging has been relocated from the Edinburgh Dental Institute to St Johns' Hospital. Please use the following route in the Gateway Tree for all future referrals:   SCI Gateway route: **SJH - Oral Medicine** or **Oral Surgery- L Basic Sign Referral**   SJH - Oral Medicine or Oral Surgery - L Advice Only |

Whilst we appreciate that Dental Practices may not be able to upload patient demographic details onto SCI Gateway electronically, it is imperative that all patient details are accurate, up-to-date and included in your referral. Incomplete and inaccurate information serves to delay referrals.

Please ensure the following details are included:

* Full Patient Name
* Address (including postcode)
* Contact Telephone Details
* Date of Birth
* CHI Number (if available)
* GP & GDP’s Address

If you experience any further issues please contact the address below:

[GMSFacs@nhslothian.scot.nhs.uk](mailto:GMSFacs@nhslothian.scot.nhs.uk)